

Communiqué de presse

Pour publication immédiate

Difficult situation in the emergency room

Consider alternatives before going to the Saint-Eustache Hospital ER

Saint-Eustache, September 24, 2021 – The Centre intégré de santé et de services sociaux (CISSS) des Laurentides is asking the public to avoid going to the Saint-Eustache Hospital emergency department for non-urgent health issues.

The CISSS des Laurentides would like to remind everyone of the alternatives to going to the ER, to ensure that each person visits the right service, depending on the nature of their problem.

The following options should always be considered, no matter the situation at your local ER:

- Call 811 for Info-Santé to speak with a nurse;
- See your family doctor;
- See a doctor at a walk-in clinic;
- Talk to your pharmacist.

Anyone necessitating urgent care should not hesitate to go to the ER to receive the primary care they need.

The list of medical clinics offering same or next-day consultations according to place of residence is available online at sante.gouv.qc.ca/en/repertoire-ressources/consultations-medicales-sans-rendez-vous/.

You can also get an appointment online according to time of day at Rendez-vous santé Québec. For more information about primary care healthcare services, visit quebec.ca/en/health/health-system-and-services/service-organization/primary-care-health-and-social-services

If you experience COVID-19-like symptoms, don't hesitate to get tested at a testing cleanic near you. To learn more, visit the COVID-19 section at santelaurentides.gouv.qc.ca/sante-publique/maladies-infectieuses/covid-19-coronavirus/coronavirus-disease/.

The CISSS des Laurentides is sparing no effort to improve the current situation. We want to thank our teams for their work with patients and the public for their cooperation. We will do all we can to put in place the exceptional measures recently announced by the Quebec government to attract and retain nursing and cardiorespiratory care personnel, to better meet the needs of the health and social services system.

-30-