

### **New service to answer your questions about COVID-19 vaccination**

**Saint-Jérôme, November 3, 2021** – The Centre intégré de santé et de services sociaux (CISSS) des Laurentides is proud to be launching a new vaccination information service. You can now speak to a nurse to ask about COVID-19 vaccination.

#### **How it works**

Just send an email to [covid-19.vaccination.questions.ciSSLau@ssss.gouv.qc.ca](mailto:covid-19.vaccination.questions.ciSSLau@ssss.gouv.qc.ca) to get a call from a nurse. For those without easy access to the internet, you can also call 1-866-495-5833 and a nurse will return your call as soon as possible depending on demand. “Given the amount of information circulating about COVID-19, we wanted to make available to the public a simple, direct, reliable way of asking a healthcare professional about vaccination”, said Ms. Rosemonde Landry, CEO of the CISSS des Laurentides. While COVID-19 vaccines remain the best way to protect against the virus and its variants, the purpose of this service is to inform you by answering your questions directly and to provide you with the relevant information to support your decision about vaccination.

#### **An information service about vaccination**

- Email [covid-19.vaccination.questions.ciSSLau@ssss.gouv.qc.ca](mailto:covid-19.vaccination.questions.ciSSLau@ssss.gouv.qc.ca) or call 1-866-495-5833 mentioning your name, telephone number and the best time to reach you.
- Get a call from a nurse. Two attempts will be made to reach you.

As a reminder, there are currently five ways to get vaccinated:

WITH an appointment:

- [Clicsante.ca](https://clicsante.ca)
- 1-877-644-4545

WITHOUT an appointment:

- Via the NotifVAX mobile app, available on Google Play or at the App Store
- Vaccination sites
- Vaccination mobile units

A free shuttle service is available for persons with reduced mobility, requiring accompaniment or lacking transportation. For more information, call 1-866-495-5833.

Visit the vaccination page on the [santelaurentides.gouv.qc.ca](https://santelaurentides.gouv.qc.ca) website for schedules and to learn more about our services.